

Target help where it's really needed.

Apply consistent policy, target priority groups and manage budgets in real time. Make a difference.

BECS DHP is an online system for self-service and channel-shifted delivery of Discretionary Payments, including Housing and Council Tax Hardship, application, assessment, decision support and budget management.

It was designed by our DHP User Group to greatly reduce the workload on assessment staff, ensuring a consistent, legal policy approach to fair distribution of the DHP budget to Priority Groups.

BECS DHP provides the following features:

Customer Self-Service Application

Application for a Discretionary Housing Payment

Have you asked anyone for advice on these debts or how to manage your money?

Yes
 No

The Citizens Advice Bureau (CAB) offer a money advice service which can help you with a budgeting planner and help sort out your debts. You can contact them on: Hailsham: 01323 842336, Eastbourne: 01323 417117, Uckfield: 01825 764940 or Crowborough: 01892 653303.

You can also find more information on www.citizensadvice.org.uk

Previous Your Answers So Far Next

Your reference number for this session is WD1-000-0RA

Save and come back later Exit

- Capture of relevant personal details and circumstances, in line with the current Council process

- Intelligent self-assessment questionnaire

Your Budget

1 Income 2 Capital 3 Expenditure 4 Review

Expenditure

Please list all money you, and your partner if you have one, pay out. We may ask for proof of some of these.

Expenditure Type	Amount	How often?
Rent	£ 650	Monthly
Mortgage	£ 0	Monthly
Council tax	£ 60	Monthly
Gas	£ 40	Monthly
Water	£ 20	Monthly
Electricity	£ 20	Monthly
TV licence	£ 12	Monthly

Totals

Income (per month):	£1217.67
Capital (excluded):	£1233.00
Expenditure (per month):	£1273.00
Balance (income - expenditure):	£-65.33

- Personal budgeting tool

- Supporting evidence capture

becsdhnp

Assessment Decision Support and Workflow

- In-tray and out-tray for simple management of applications
- Access to historical applications
- Points-based scoring system for assessment of applications

- Discretionary overrides

DHP Policy and Budget Management

- Policy editor for Priority Groups, weighted scoring, conditionality and customer commitments
- Monitoring to ensure that policy is working and to identify emerging patterns of overrides requiring policy to change

- In-tray of assessed applications and reasons for overrides
- Budget reporting, including historical awards and forecasts
- Budget re-balancing to ensure fair distribution across Priority Groups in accordance with policy and available funding
- Detailed audit trail and information for compliance, reviews and appeals

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Excellence in customer service.

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Our clients benefit from a wide range of expert consultancy and project management services which empower them to drive up service levels to their customers whilst driving down the total cost of ownership.

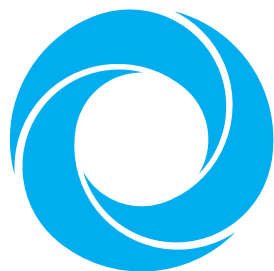
Over 80 Local Authorities use our solutions to drastically improve their performance, reduce costs and increase the number and quality of their public channels.

Our core technologies powered the success of Scotland's 2011 Census, the first national population census in the UK to be conducted online.

Team Netsol remains as ever committed to excellence in the delivery and support of Central and Local Government projects.



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